



COLLABORATIVE
PRACTICE

Resolving Disputes Respectfully

Level 2

*Interdisciplinary Collaborative
Practice Skills Training*

April 1, 2 and 3, 2020

**Location: YWCA Toronto, 87 Elm Street,
Toronto, Ontario M5G 0A8**

Toronto Team Trainers

Deborah Graham, B.A. Hons, LL.B, Acc.FM (OAFM)

Sheila Brown, M.S.W., R.S.W., Acc.FM (OAFM)

Jane Tremblay, CFP, FDS

This workshop will be highly experiential and interactive, involving demos, exercises and roleplays. It will cover:

- **The choreography of an interdisciplinary collaborative case**
 - the initial client interview - explaining team process, overcoming resistance, understanding advocacy needs
 - process design - when do you need a Financial Professional? a Family Professional?
 - team preparation
 - the debrief - with the clients and with the team

NEW! Comprehensive Collaborative Team Protocols

- **High performance teams**
 - the evolution to settlement advocacy
 - the importance of neutrality
 - how the team can manage common case challenges
 - running effective meetings
- **Critical skills**
 - interest-based negotiation
 - key communication skills
 - working with the neuroscience that drives human behavior
- **The role of the law in an interest-based process**
 - understanding power
 - understanding fairness
 - the interplay of law, interests and fairness
- **Professional breakout sessions**
 - the Role of the Neutral Facilitator
 - the Role of the Neutral Financial Professional
 - advocacy issues for settlement lawyers

This training meets CPT, OCLF and IACP standards for training and trainers

****This training contains 2 hours 5 minutes Professionalism Hours and 18 hours 40 minutes Substantive Hours****

Please complete and return the attached registration form and payment to confirm your space.

Note: Materials and protocols will be provided.



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Level 2 Interdisciplinary Collaborative Practice Skills Training Registration Form

Name: _____

Profession: _____

Address: _____

Contact: (e-mail) _____

(phone) _____

Early-bird (before January 22, 2020) \$950 plus \$123.50 H.S.T., for a total of \$1,073.50

After January 22, 2020, \$1000 + \$130 H.S.T., for a total of \$1,130.00

Cancellation Policy: by January 22, 2020, full refund; no refund after January 22, 2020.

Method of Payment:

Cheque for \$_____ made payable to Deborah Graham. is enclosed

OR

Please charge \$_____ to my VISA, MC (please circle one)

Name on card: _____

Credit Card No. _____ Expiry Date: ____/____/____ CCV No. _____

Please note: Your credit card statement will show payment to Deborah Graham.

x _____

Cardholder signature

Please fax to (416)597-9764, e-mail to Mary at mary@GrahamAndShouldice.ca, or mail to

Deborah Graham

124 Merton Street, Ste. 300

Toronto M4S 2Z2

*For information please contact Mary Mancini by email at mary@GrahamAndShouldice.ca
or by phone at (416) 597-9796 ext. 3*